



# Company Profile



# About the Company /

Welcome to (Resources Promise) world for operating business solutions!

**Resources Promise** Company for Operating Services provides the best solutions for its clients to secure their needs through operating human resources since 2008 AD and it offers the service for finding operating technologies and solutions. Under direction of its management, it became a key pillar in providing specialized staff, operating manpower, and providing consultancy in this field. Our specialty lies in providing experts in many fields and specializations, whether these solutions were temporary, contractual, or permanent, so that the clients benefit from the professional dealing and distinguished customer service, through our quest to enhance trust and save time for services in operating human resources, building long-term relationships with our clients to reducing their operating burden with ideal, effective, and economical solutions.

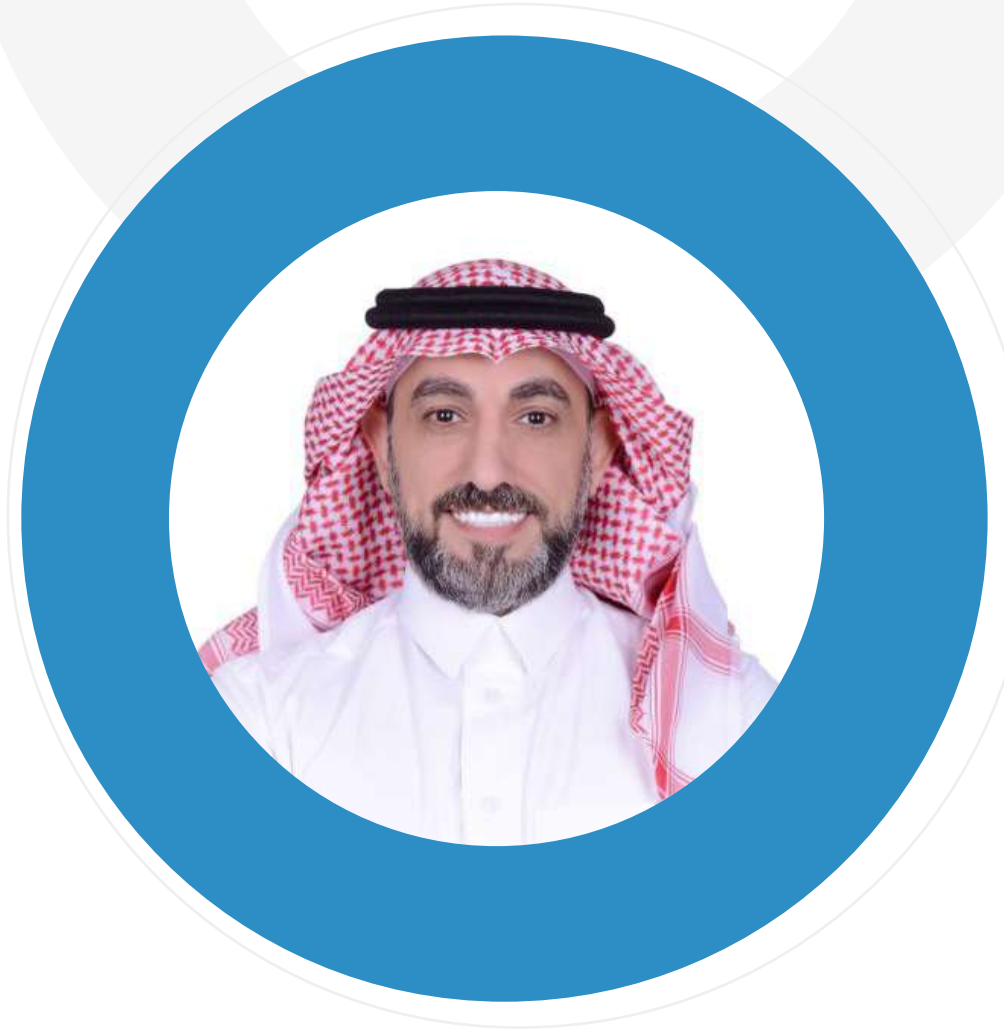


## Chief Executive Officer's Message

I believe that ambition becomes a reality, therefore, we have built our group that is specialized in operating the human resources.

I totally believe that if we would like to be distinguished in the labor market, we should help them all in achieving their aspirations to be real, therefore, (Resources Promise) Company team strives to continue to be the most reliable source for the enterprises in the Kingdom of Saudi Arabia and to provide comprehensive solutions and integrated services to our clients to gain their trust through our deep understanding of their needs and requirements. At (Resources Promise) Company, we work hard to fulfill these needs in line with our vision, mission, values, goals, and the Vision 2030 of the Kingdom of Saudi Arabia.

**Chief Executive Officer**  
Bassam Al Hamarnah



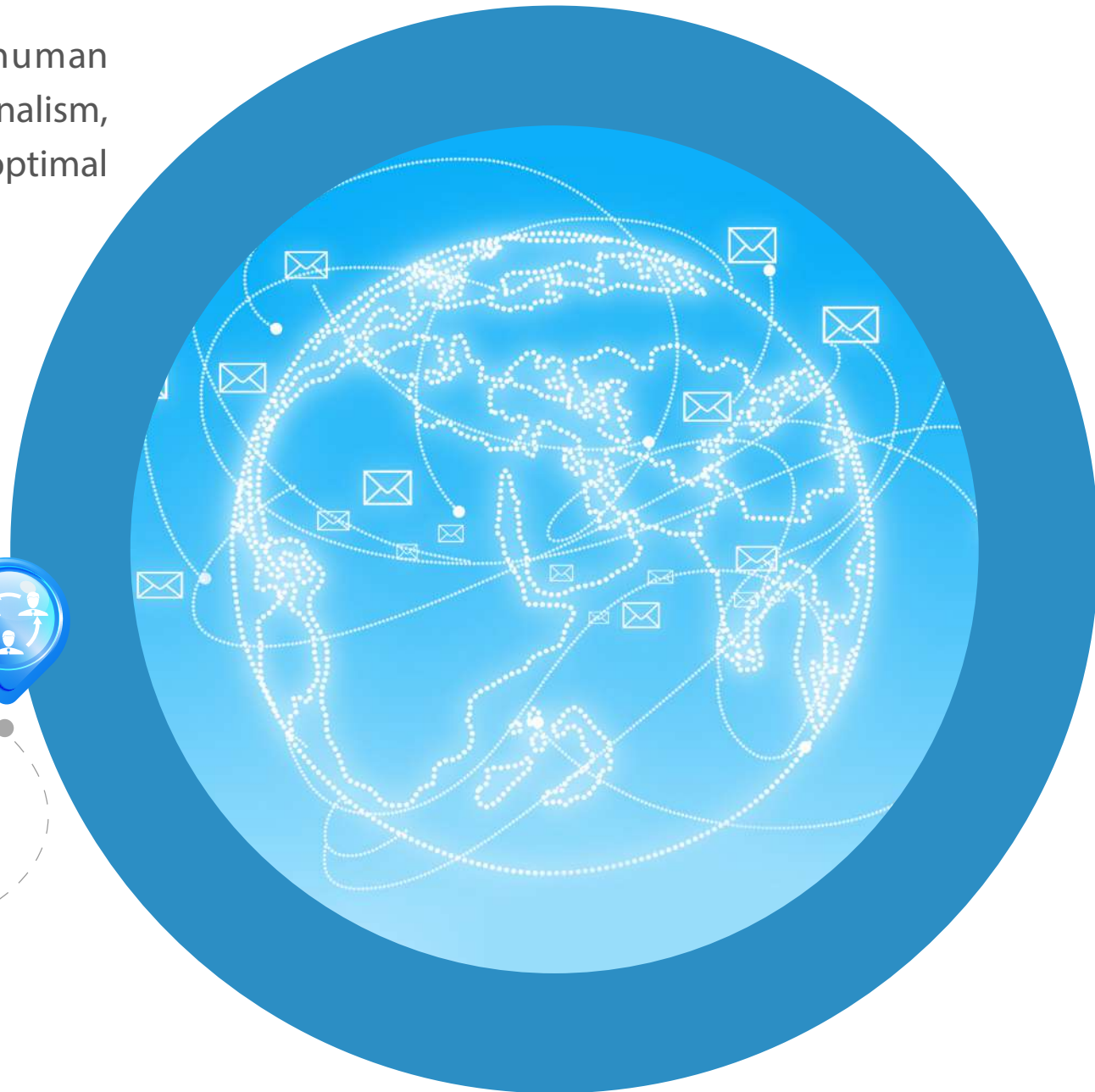


## Our Vision

Leadership in providing operating services and human Resources solutions.

# Our Mission /

Providing solutions of operating and human resources with the highest levels of professionalism, efficiency, and transparency and to be the optimal choice in the various sectors.



# Our Values/



Integrity



Trust



Innovation



Transparency



Service quality



Achievement



Success



Collaboration



Trust



Loyalty



Team ethics



Professionalism



Honesty



Self-censorship

# Our Goals /

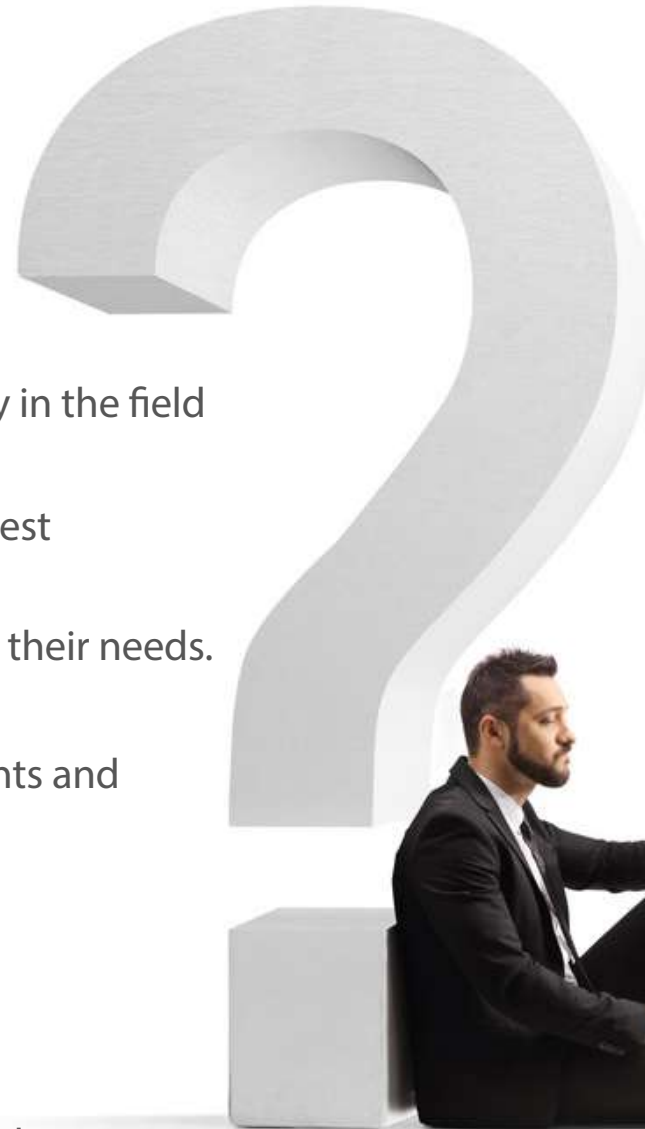








# Why Choosing Resources Promise

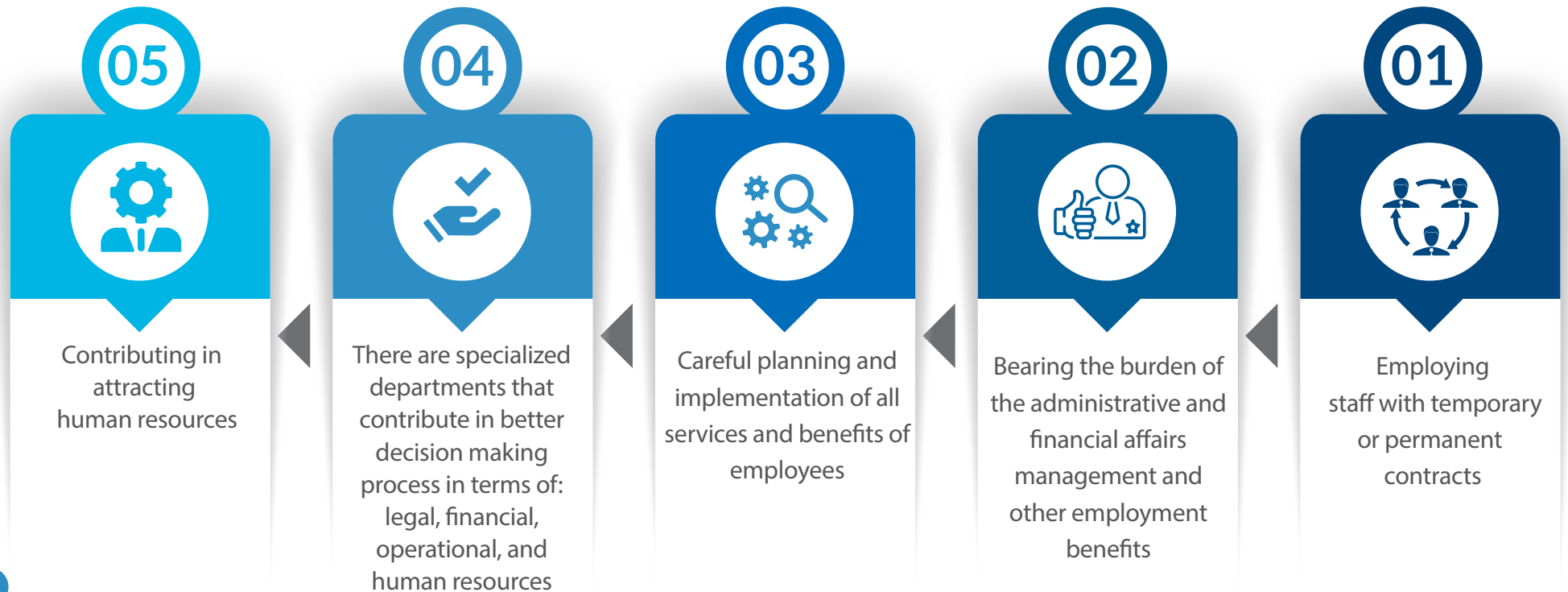


- Extensive experience and the goodwill of the Company in the field of operating services provision.
- Its services are provided with the highest quality and best competitive prices.
- Flexibility in dealing with its clients and understanding their needs.
- Credibility in dealing and turning words into actions.
- Comprehensiveness of the services provided to its clients and taking their goals and interests into consideration.
- Saving the time of its client.
- Powerful and diversified portfolio of its clients.
- Full knowledge of laws, regulations and labor market developments.
- There is a managerial staff who has high experience and competence in the field.

# Services /

**(Resources Promise)** Company adopts a creative approach in serving its clients by providing a dedicated team that follows up constantly the needs of the labor market and works on providing the operational team with all results, which enhanced the role of **(Resources Promise)** Company to stay ahead of competition, meet the needs of its clients, and help them in operating the human resources.

**(Resources Promise)** Company seeks helping different enterprises in their growth stages by bearing the burdens of operating their human resources, which will contribute in reducing their time, effort, and financial cost through employing qualified staff that allows these enterprises to focus on and develop its main works, through:



# Employees Support and Performance Development /

At (Resources Promise) Company, we strive to support the employees on continuous basis, provide administrative and operational services, and meet demands quickly, which reflect on the development of their performance and productivity with our clients.

## Support Services



Achieving balance and ensuring the achievement of goals at the lowest costs



Determining the skills that keep pace with the future needs



Assessing your actual needs for the operational staff



# Human Resources Management Systems /

Recent studies have shown that the most valuable assets are the human resources, despite the difficulty and complexity of this task in terms of administrative dealing with the employees and the laws and regulations of the Ministry of Human Resources and Social Development that accompanies it and other laws and regulations, we in **(Resources Promise)** Company bears the burden of such dealings for you through our qualified human resources, developed and modern programs that help employees in completing all administrative procedures electronically through our distinguished and modern program and applications in this field.



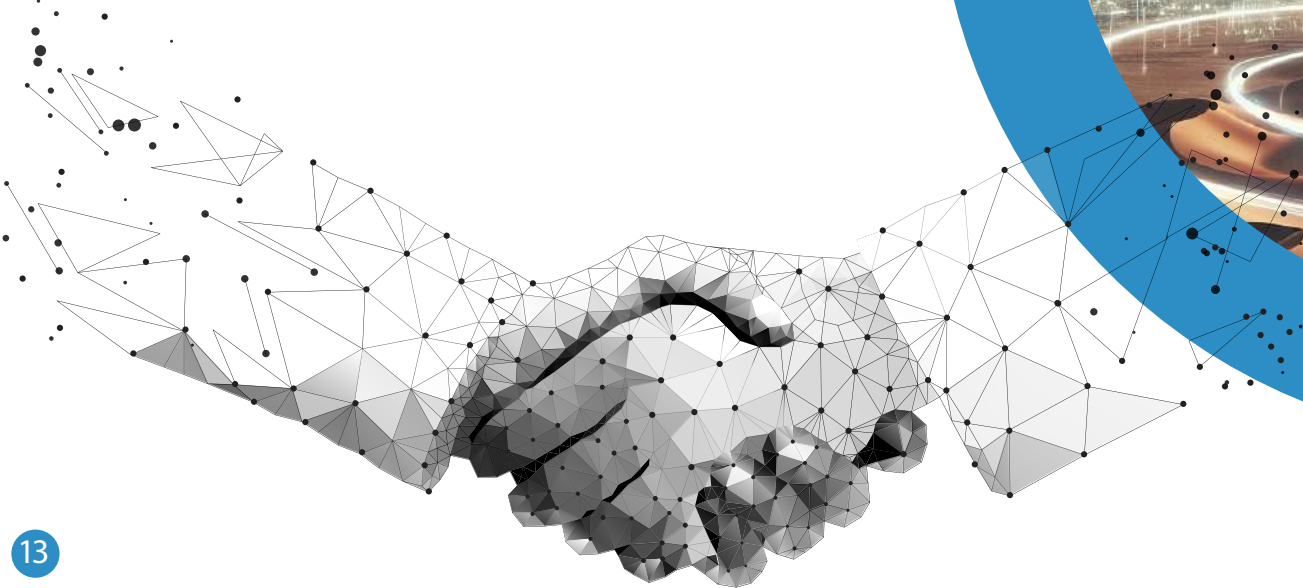
# Management Systems /

Our group includes a number of competent and experienced experts who enjoy transparency, ambition, and future vision and the all of them work in the spirit of one team to achieve the entity's mission and serve its partners.



# Our Partners /













Every valued customer who gave us confidence to work together for a brighter future.





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|  <p>الاستثمار كابيتال<br/>Alistithmar Capital</p>           |  <p>البنك السعودي للاستثمار<br/>The Saudi Investment Bank</p> |  <p>جيبى</p>  |  <p>BSF</p>                  |
|  <p>سايتكو<br/>SAPTCO<br/>الشركة السعودية للنقل الجماعي</p> |  <p>io<br/>بنك فيجن<br/>Vision Bank</p>                       |  <p>SHL<br/>شركة سهل للتمويل<br/>SHL FINANCE COMPANY</p> |  <p>النايفات<br/>Nayifat</p> |
|  <p>AMERICAN<br/>EXPRESS</p>                              |  <p>AVILEASE</p>  |  <p>SRC</p>   |  <p>سابك<br/>sabek</p>     |



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|--|---|---|--|
|  <p>البيت الوطني للتمويل<br/>NATIONAL FINANCE HOUSE</p>   |  <p>اصول<br/>الحديثة للتمويل</p>           |  <p>ساتكو النقل<br/>SAFTCO ALSA FOR TRANSPORTATION</p> |  <p>سيستكو<br/>SEITCO<br/>شركة السعودية البرية للنقل المتكامل<br/>Saudi Emirates Integrated Transport Company</p> |
|  <p>ARTAR<br/>شركة عبد الرحمن سعد الراشد وأولاده<br/>Abdul Rahman Saad AlRashid &amp; Sons Co.<br/>مشاركة مساهمة مغلقة<br/>Closed Joint Stock Co.</p> |  <p>مرنة<br/>mrna<br/>حلول مالية رقمية</p> |  <p>OTIS</p>  |  <p>Carrier<br/>United Technologies</p>   |
|  <p>MRC<br/>شركة التصنيف الإعلامية</p>  |  <p>osn+</p>                             |  <p>GfK<br/>Growth from Knowledge</p>                |  <p>NIQ</p>   |





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# Thank You

[www.ost.sa](http://www.ost.sa)