



# CERTIFICATE

*This is to certify that the*

## **Resources Promise for Operating and Maintenance Co. (OST)**

**2948 Al Ihsaa, Ar Rabwah, 7593 Riyadh 12813, Saudi Arabia.**

*has been assessed and found to conform to the requirements of*

# **ISO 10004:2018**

**Quality Management — Customer Satisfaction —**

**Guidelines for Monitoring and Measuring**

*This Certificate is valid for the following scope:*

**Human Resources Management, Operating and Outsourcing**

**Certificate No. :BQSR26021**  
**Registration Date :02/01/2025**  
**Issue Date :02/01/2025 R0**  
**Expiry Date :01/01/2026**  
**Recertification Date :01/01/2028**



  
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*Director*

**BQSR QUALITY ASSURANCE PVT. LTD.**

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